



AN IMPORTANT MESSAGE FROM CITY OF SIDNEY

COVID-19 PRECAUTIONS:

Utility Metering Solutions, LLC is committed to your safety and that of their workforce. Therefore, installers will be following necessary precautions per our mandatory corporate policy including social distancing, the use of gloves, foot booties, and face coverings when interacting with customers. They will also be routinely cleaning and disinfecting their tools and tablets.

Dear Drinking Water Customer:

The City of Sidney is replacing water meters in your service area and has contracted Ferguson Waterworks and Utility Metering Solutions (UMS) to complete the installation of these meters.

There is **no cost** for the replacement, but you are required to have your water meter replaced. If your meter is located outdoors in a pit, please disregard this notice.

Ferguson Waterworks and Utility Metering Solutions (UMS) was selected based on their experience as meter installation contractors. All installers will have identification, wear uniforms, travel in marked vehicles and have completed background checks.

The City of Sidney, Ferguson Waterworks, and Utility Metering Solutions (UMS) thank you in advance for your cooperation in making this a successful program.

HOW TO SCHEDULE

For 24 Hour Online Scheduling,
<http://Sidney.umsscheduling.com>

OR

Call (844) 741-6248 M-F between
the hours of 8:00AM and
4:00PM (CST) to schedule an
appointment.

WHEN TO SCHEDULE

**Schedule within ONE WEEK
of receiving this letter**

Installation appointments are
available M-F from 8:00AM to
4:00PM (CST).

Limited evening & weekend
hours are available upon
request

Reserve a TWO-HOUR time
block for your appointment

APPOINTMENT CHECKLIST

- ☐ Plumbing valves should be
in GOOD WORKING ORDER
- ☐ The area around the meter
and service line must be
CLEAR and ACCESSIBLE
- ☐ Presence of an adult 18
years of age or older is
REQUIRED
- ☐ Pets must be secured

SCAN OUR QR CODE TO GO
STRAIGHT TO SCHEDULING



ANY QUESTIONS?

City of Sidney
604 Clay Street, Box 335
Sidney, IA 51652
(712) 374-2223

UMS